

Last Updated: November 2023

1. Introduction

Welcome to the Hackney Allotments Society's website ("Website"). We value your privacy and are committed to protecting your personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal information in compliance with the General Data Protection Regulation (GDPR) and other applicable data protection laws.

2. Information We Collect

We may collect and process the following categories of personal information:

- **Personal Identification Information:** This includes your name, contact details (such as email address, phone number, and postal address), and other information you provide when contacting us, registering for events, or becoming a member.
- **Payment Information:** When you make payments for memberships or events, we may collect financial information to process transactions securely.
- **Website Usage Data:** We collect data about your interactions with our Website, such as pages visited, time spent on the site, and IP address. This information helps us understand how you use our services and improve our Website.
- **Communications:** We may store records of your interactions with us, including emails and other forms of communication, to provide better customer service and maintain accurate records.

3. How We Use Your Information

We use your personal information for the following purposes:

- **Membership and Services:** To manage your membership, provide requested services, and communicate with you about relevant activities and events.
- **Payment Processing:** To process payments for memberships, events, or donations securely and efficiently.
- **Communication:** To respond to your inquiries, provide information about our activities, and send you relevant updates via email or other communication channels.
- **Website Improvement:** To analyze usage patterns, troubleshoot technical issues, and enhance the functionality and content of our Website.
- **Legal and Regulatory Compliance:** To comply with applicable laws, regulations, and legal processes.

4. Sharing Your Information

We use your personal information for the following purposes:

- **Membership and Services:** To manage your membership, provide requested services, and communicate with you about relevant activities and events.
- **Payment Processing:** To process payments for memberships, events, or donations securely and efficiently.
- **Communication:** To respond to your inquiries, provide information about our activities, and send you relevant updates via email or other communication channels.
- **Website Improvement:** To analyze usage patterns, troubleshoot technical issues, and enhance the functionality and content of our Website.
- **Legal and Regulatory Compliance:** To comply with applicable laws, regulations, and legal processes.

5. Your Rights

Under the GDPR, you have certain rights regarding your personal information, including:

- **Access:** You have the right to access the personal information we hold about you.
- **Rectification:** You can request corrections to inaccurate or incomplete data.
- **Erasure:** You can request the deletion of your data under certain circumstances.
- **Objection:** You can object to the processing of your personal information in certain situations.
- **Data Portability:** You can request a copy of your data in a structured, machine-readable format.

6. Data Security

We take appropriate measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, no data transmission over the internet is completely secure, and we cannot guarantee the security of information transmitted through our Website.

7. Changes to this Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or for legal or regulatory reasons. The latest version will always be available on our Website.

8. Contact Us

If you have any questions, concerns, or requests related to your personal information or this Privacy Policy, please contact us at hackneyallotments@gmail.com

By using our Website, you agree to the terms outlined in this Privacy Policy.

<https://hackneyallotments.org.uk/>

hackneyallotments@gmail.com

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